

COVID-19 RESPONSE: UPDATE ON COUNCIL OPERATIONS

INFORMATION CURRENT - 4 AUGUST 2020

**CUSTOMER SERVICE
CENTRE -
BROWN STREET**

Open as normal.

**CUSTOMER SERVICE
CENTRE -
MARKET PLACE**

Market Place customer service office will close for face-to-face contact from 5pm Wednesday 5 August. Our staff are onsite to answer calls and emails from Monday to Friday 8:15am - 5:00pm. Residents can continue to make enquiries via phone 5573 0444 or via email at council@sthgrampians.vic.gov.au.

**VISITOR INFORMATION
CENTRES**

Visitor Information Centres are closed to the public but staff are on hand to take enquiries over the phone (1800 807 056) or email (hvic@sthgrampians.vic.gov.au). Updates are available via www.visitgreaterhamilton.com.au.

HAMILTON GALLERY

Closed from 5pm Wednesday 5 August.

HAMILTON CINEMA

Closed from Monday 3 August.

HAMILTON LIBRARY

Closed from 4pm Wednesday 5 August. Digital services are still available through library memberships. Contact the Library on 5573 0470 for more information.

**HAMILTON
PERFORMING ARTS
CENTRE**

Closed.

**HAMILTON INDOOR
LEISURE AND AQUATIC
CENTRE**

Hamilton Indoor Leisure and Aquatic Centre (and all associated facilities including Vitality Gym and swimming pool), will be closed from 8pm Wednesday 5 August.

**HILAC OCCASIONAL
CARE**

Open as normal. (For as long as the service remains viable).

TRANSFER STATIONS	Operating as normal. Transfer Stations will accept electronic payments only - no cash payments will be accepted. Please note the number of people let inside the gates at any one time will be limited. See the Council website for all station opening hours.
HAMILTON REGIONAL LIVESTOCK EXCHANGE	Will remain open however access to HRLX weekly sales will be limited to buyers, stock agents, transport operators and council staff. The general public will not be able to attend, even if they are sellers.
HOME AND COMMUNITY CARE SERVICES	Operating as normal.
L2P PROGRAM	Suspended from 11:59pm Wednesday 5 August.
MEALS ON WHEELS	Service continues to operate as normal, however meals will be delivered to clients by Council staff only.
FAMILY DAY CARE	Operating as normal.
MATERNAL AND CHILD HEALTH	Phone only basis. Anyone who had a scheduled appointment will be contacted by the Maternal Child Health nurses. If face-to-face appointments are required (immunisations, key age and stage appointments) 15 minute appointments will be scheduled. If you are unwell please reschedule your appointment. Contact the Frances Hewett Community Centre on 5551 8480 for concerns or queries.
PLAYGROUNDS & SKATE PARKS	Closed.
LAKE HAMILTON	All public boat ramps, piers and jetties are open for recreational boating and fishing but limits of two people per vessel or family members only apply. People are permitted to canoe, kayak, row or paddleboard for exercise.
KERBSIDE WASTE AND RECYCLING SERVICES	Services will continue as normal.
REGULATORY SERVICES	Contact 5573 0256 for an appointment.
CARAVAN PARKS	Closed to tourists and new arrivals. Open to permanent residents.

****Masks are required to be worn in all Council facilities and when receiving Council services**